



Renfrewshire
Health & Social Care
Partnership

**Public Engagement Survey:
Your Views on Renfrewshire IJB's Budget**

**Closing Date for Submissions:
Friday 25 October 2024**

Once completed, or if found, please return to:
A member of HSCP staff or hand in to reception or post

Renfrewshire HSCP
Renfrewshire House, Cotton Street
Paisley
PA1 1AL

You can also scan a copy or ask for help:
Renfrewshire.HSCP@ggc.scot.nhs.uk

Or call: 0141 487 2888

Your views on Renfrewshire IJB's Budget

Renfrewshire Integration Joint Board (IJB) is responsible for planning and overseeing social care and health services for adults, and health services for children, across Renfrewshire. This includes making decisions about what services are delivered and how available budgets are spent. On behalf of the IJB, Renfrewshire Health and Social Care Partnership delivers these services. Against a backdrop of financial challenges, and to enable a balanced budget to be set in 2025/26, Renfrewshire IJB will have to consider a range of options:

- Reducing, changing or stopping some of the services we provide.
- Using technology better and more frequently.
- Using property differently.
- Looking at different approaches to delivering our services.

It is important that we gather a range of views, and we are therefore seeking your feedback on how acceptable changes like this would be to you. This is an anonymous and voluntary survey. However, if you would like us to contact you directly there is an opportunity for you to give us your details within the survey.

How we will use the information you provide

Although the survey is anonymous, should you choose to provide your contact details this will be personal information. Any personal information collected will be processed in accordance with UK GDPR ("General Data Protection Regulation") and the Data protection Act 2018. It will be used only for the purposes of contacting you.

The survey has been developed in line with Renfrewshire Council and the IJB's public functions. This includes making decisions around savings, strategic planning, and budget and transformation programmes. We might also use data you provide for research purposes. An analysis of responses provided will be used to inform the development of savings options and reports for the IJB's consideration and may also be included in reports submitted to Renfrewshire Council and NHS Greater Glasgow and Clyde. IJB reports are published on the HSCP's website. Any information re-produced for these purposes will not be identifiable to any individual.

Further information on how the Council handles your personal information can be found on the Council's website at: <http://www.renfrewshire.gov.uk/article/2201/Privacy-policy>

This item is also available in other languages and formats. Please contact sustainablefutures@renfrewshire.gov.uk should you require this service.

The closing date for responses is Friday 25 October 2024.

A. Supporting Information

A.1 Are you completing the survey as...

Please tick all that apply.

- Someone who works in the HSCP.
- Someone who uses adult social care services.
- Someone who uses community health services.
- On behalf of someone who uses adult social care services.
- On behalf of someone who uses community health services.
- A carer or family member of someone who uses adult social care services.
- A carer or family member of someone who uses community health services.
- A member of the public.
- A statutory organisation.
 - Please state organisation:

- A provider of social care or community healthcare services.
 - Please state name of provider:

- A voluntary or charity organisation.
 - Please state name of organisation:

- Other (please explain below):

A.2 Which of these general service categories do you or your family use most? Please note that the IJB is not responsible for service provision by GP, Dentists, Pharmacists or Opticians.

(Please tick up to two options – options continue over the page)

- Children & Families Services (e.g. Health Visiting)
- Older People (e.g. Care at Home or Residential Care)
- Mental Health
- Learning Disability Services
- Physical Disability Services
- Alcohol and Drug Recovery Services
- GP Services
- Dentists, Pharmacists & Opticians
- District Nursing
- None of the above
- Other (please tell us what):

B. How we use our resources

B.1 Do you think health and social care services in Renfrewshire could be delivered differently?

Examples of the services we provide include:

- *Adult and older people community social care services. This includes, for example, support for people with drug and/or alcohol issues, people with a learning disability, Residential Care, and Care at Home.*
- *Renfrewshire Community Health Services. For example, this includes District Nursing, Health Visiting, Mental Health and Learning Disability Services.*

Yes	
No	
Don't Know	

Please give us more detail about your answer.

B.2 Do you think we could use technology more often to deliver services?

This includes things such as use of sensors in your home to track activity or tools to monitor and maintain health routines; use of Smart technology for example Alexa to schedule reminders for medication intake and refilling of prescriptions; and virtual appointments.

Yes	
No	
Don't Know	

Please give us more detail about your answer.

B.3 Do you think we could use buildings differently to provide services?

This could mean delivering services from fewer locations in Renfrewshire, sharing buildings with partners such as OneRen, or using wider facilities available in the community.

Yes	
No	
Don't Know	

Please give us more detail about your answer.

B.4 We have a range of partners who already deliver services for the HSCP. Would you be supportive of having your service provided by a different organisation other than the HSCP?

By 'different organisations' we mean third sector partners (such as charities, voluntary organisations, or social enterprises) and private provider organisations.

Yes	
No	
Don't Know	

Please give us more detail about your answer.

B.5 Would you be willing to travel further or longer within Renfrewshire to access our services?

Yes	
No	
Don't Know	

Please give us more detail about your answer.

B.6 Do you think there are any services which we could reduce or stop providing completely?

Yes	
No	
Don't Know	

Please give us more detail about your answer.

C. General Questions

C.1: When the IJB (Integration Joint Board) is making difficult decisions related to how available budgets are allocated and used, what is most important to you?

Please rank your answers in order, using number 1 to indicate what is most important to you and 10 to indicate which is least important to you.

Please identify everything that is important to you		Rate 1-10
1	Services are near to my home.	
2	I have timely access to services that I need.	
3	Services are available to those individuals with the highest levels of need.	
4	Services have flexible opening hours.	
5	Services provide digital access to services including appointment and online groups.	
6	Services provide in person appointments and supports.	
7	Services provide support for people who provide care for friends or family members and are not paid.	
8	Services support prevention and early intervention and help people to have a healthier lifestyle.	
9	Services are delivered by health and social care services rather than other organisations. <i>By this we mean third sector partners (such as charities, voluntary organisations, or social enterprises) and private provider organisations.</i>	
10	Support that helps me to live as independently as possible.	

C.2: Do you have any other suggestions or points you want to raise?

Yes	
No	

Please give us more detail about your answer.

D. Future Engagement

D.1 This survey forms part of the initial conversation with our communities and stakeholders in relation this topic. How would you like us to engage with you in relation to budget savings in future? Please state your most preferred option.

- Online surveys
- Postal / paper surveys
- In person
- Other
 - Please provide details:

E. About You

We would like to gather some additional general information about you. This information will help Renfrewshire IJB and Health and Social Care Partnership understand more about the range of participants in this budget engagement. The information you provide is confidential and individuals will not be able to be identified. Any information provided will be used for statistical and research purposes and to inform reporting to Renfrewshire IJB.

Please feel free to answer as many or as little questions as you wish, although we have asked that you provide the first five characters of your postcode. This helps us to understand the areas across Renfrewshire that responses are covering.

E.1 - Please tell us the first five characters of your postcode:

E.2 - Age

From the list of age bands below, please indicate the category that includes your current age in years:

- Under 16
- 16 – 24
- 25 – 34
- 35 – 44
- 45 – 54
- 55 – 64
- 65+
- Prefer not to answer

E.3 - Ethnic Group

What is your ethnic group?

- White Scottish
- White Other British
- White Irish
- Gypsy/Traveller
- Polish
- Mixed or multiple ethnic group
- Asian
- Asian Scottish
- Asian British
- Pakistani
- Pakistani Scottish
- Pakistani British
- Indian
- Indian Scottish
- Indian British
- Bangladeshi
- Bangladeshi Scottish
- Bangladeshi British
- Chinese
- Chinese Scottish
- Chinese British
- African
- African Scottish
- African British
- Caribbean
- Caribbean Scottish
- Caribbean British
- Black
- Black Scottish
- Black British
- Arab
- Arab Scottish
- Arab British
- Other (please state if you would be willing to):
- Prefer not to answer.

E.4 - Illness or Disability

Do you have any long-standing illness, disability or infirmity?

Long-standing means anything that has troubled you, or is likely to affect you, over a period of time.

- Yes
- No
- Prefer not to answer.

E.5 - Caring responsibilities

Are you responsible for caring for an adult relative/partner, disabled child, friend or neighbour?

- Yes
- No
- Prefer not to answer.

E.6 - UK Armed Forces (any branch)

- Currently serving personnel or their family members
- Former service personnel or their family members
- Prefer not to answer.

E.7 – Would you like us to contact you about your responses?

- Yes
- No

If Yes, please provide details of your preferred contact method:

END OF SURVEY